Customer Supplied Garment Policy Waiver

**The customer’s garments (or other articles) are accepted on the strict understanding that Lummus Landing LLC will not accept any liability whatsoever for any misprints, stains, and damage to the customer supplied garments. Lummus Landing LLC printing process and other decorating techniques, such as screen printing and embroidery, involve high heat and other treatments that may impact the quality of the decoration and the item to be decorated. In addition, there is some risk that printer and human errors will occur. All garments are left entirely at the customer’s own risk. If you supply the garment (or other articles) and there is a problem, we can not replace your item nor reimburse you for the item’s value. Your damaged piece will be returned to you with an apology. This is why we prefer to work on garments from our suppliers that Lummus Landing LLC. knows will work for your needs and may be easily replaced should a production error occur.**

**We do not replace or reimburse customer-owned garments that fade after being washed.**

**When presenting your own garments for decoration, you will be required to sign a waiver indicating your acceptance of these terms before we will decorate them.**

**Date:**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Customer Signature:**

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